

## CLOUD RECOVERY FROM THE LENOVO CLOUD

# Imaging solutions for provisioning nirvana

A practical way to manage risk and recovery is here

- **GIVE USERS CONTROL** of their experience in a crisis situation
- **MITIGATE RISK OF USER DOWNTIME** and lost opportunity dollars
- **SAVE DAYS OF WAITING TIME**; shipping, fixing, shipping again
- **ACCESS THE SECURE PORTAL ANYWHERE**, anytime for instant service
- **MAXIMIZE FLEXIBILITY AND PERFORMANCE** required from IT Operations

## Discover how Lenovo's Cloud Recovery and Image Management Services can increase operational efficiency



### QUICK IMAGE:

Receive access to our secure Cloud Deployment web portal where you can upload the custom image you created or one that

Lenovo creates on your behalf. Lenovo will validate the image to ensure compatibility with your hardware then place it in the cloud portal for your approval. Once approved, Lenovo will release the image to manufacturing where it will be loaded onto your new systems before shipping to you.



### ADVANCED DEPLOYMENT SERVICES:

Quick Image and Lenovo's Factory Services are the first steps to achieving a fully automated deployment experience for your

users. By adding Advanced Deployment Services (ADS), users receiving new systems or those recovering from a hardware or software failure can self-install systems and automate device provisioning.



### CLOUD RECOVERY:

Store your custom image in the cloud, ready to be accessed via secure credential by mobile users anywhere, anytime from all over

the world on Lenovo's secure cloud portal. Hard drive or software failure can be easily recovered by users, without assistance from IT. The result is an error free, custom image, fully restored in just a few minutes to get your on-the-go users, working again. Subscription service models are available and can include Image Management Services. Lenovo will maintain your customized image, keeping it updated and performing as expected with the hardware.



### ONLINE DATA BACK-UP & RECOVERY:

Just as important as the image is user data. If a user needs to retrieve their data, Lenovo provides a simple, automatic and secure

cloud backup and recovery.

Our expert Lenovo Services team is here to help and answer any questions about our comprehensive portfolio of award-winning services that support the entire lifecycle of your fleet.

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Services

Lenovo™

# Outcomes that matter to you

Case #1	Case #2	Case #3
<p>IT Operations use Lenovo's Image load to pre-load common applications, anti-virus, and encrypt the drive while the systems are being built in manufacturing, avoiding mundane tasks and ensuring consistency.</p>	<p>New and recycled systems are automatically provisioned by the end-user using Advanced Deployment Services; the simple yet powerful and secure end-user admin wizard.</p>	<p>IT mitigates risks and protects users from excessive downtime by utilizing the Lenovo Cloud Recovery model (subscription based or single use) to easily re-deploy images and maintain the accuracy of the image to anyone and anywhere. Plus, Online Data Backup to restore their most important resource, information.</p>

## Factory imaging services

- Common Apps
- Encryption
- Antivirus
- Microsoft Sysprep
- LANDesk/SCCM

## Deployment automation and configuration

- User Self-install wizard
- User specific apps
- Domain Join, settings and policies
- Data migration

## Image restoration from the Cloud

- Via the secure Lenovo cloud portal
- Anywhere
- Anytime
- Worldwide

## Online data backup and recovery

- Secure, enterprise-grade encryption
- Anywhere
- Anytime
- Worldwide

Our experts at the Imaging Technology Center (ITC) are here to answer your questions and simplify your fleet management and deployment.

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