



LENOVO® IMAC SERVICES

INSTALL, MOVE, ADD, CHANGE

Business/IT Challenges

In today's ever-changing environment, IT assets are frequently upgraded, changed, and moved. This poses a challenge for many IT departments looking to direct their resources toward higher business-value activities.

Lenovo's IMAC Services can assist you with:

- Deploying new hardware and/or software
- Relocating IT assets to other locations
- Rebuilding or reinstalling software images
- And more customized services

Lenovo's IMAC Services

Lenovo's single-source IMAC services enable you to focus your organization's time and resources on IT activities that deliver greater business value. Whether you require a technology rollout or refresh, Lenovo's technical expertise can help with your servers, workstations, desktops, laptops, tablets, printers, and more. To support your organization's operational objectives, we can deliver IMAC services within or outside your office hours, anywhere in the United States and Canada.

With a complete suite of scalable IMAC service offerings, you can rely on Lenovo for ongoing help with:

- Install - Installation and verification of new systems
- Move - Movement of existing equipment to new locations
- Add - Addition of new accessories, memory, or processor upgrades
- Change - Change to existing configurations
- Equipment de-installation and disposal of de-installed systems or products through our Asset Recovery Services.

Lenovo's IMAC Expertise

Lenovo's skilled services engineers, project managers, and qualified partners are highly experienced in delivering the most effective methods for installing,

moving, and de-installing a full range of IT equipment at an affordable price. We can ensure that your projects happen quickly, with minimal disruption to your day-to-day activities, and with costs under control and predictable.

Backed by Lenovo's Project Management organization, you can be assured that your projects are closely managed with accurate tracking and reporting to keep your project within the specified timescales and budget. Your Lenovo project manager will ensure our promise to you is fulfilled:

- Assuring that system moves and upgrades are performed in the correct way
- Minimizing disruption to end users during installation process
- Reducing implementation time and cost

Enhanced IMAC

You can drive even further efficiencies and savings for your IMAC processes by taking advantage of Lenovo's automation technologies. In fact, for redeploying your PCs from one user to another, you can take advantage of Lenovo's Advanced Deployment Services capabilities that enable you to reuse your previously developed menu-driven self-install application to perform user setup in a zero-touch environment.

Lenovo IMAC is part of Lenovo's award-winning services portfolio that supports the entire lifecycle of your PCs. For more information on this, or other service offerings, please contact your Lenovo Sales Representative or visit www.lenovo.com/services.

Lenovo™

Services