

LENOVO® SERVICES MANAGED INSTALLATION FOR SEAMLESS PC DEPLOYMENT



Organizations often face the need for PC deployment, whether it's a refresh, mass migration, transferring or moving PCs from point A to B. The challenges inherent in these programs can result in inconsistencies in cost control and user experience. Lenovo's portfolio of Managed Installation Services offers a consolidated management approach, coordinated by Lenovo Project Managers, to ensure a consistent experience. For any size organization facing PC rollout or migration, Lenovo provides quality deployment, saving you time and resources by executing the process from factory to floor.

MAXIMUM CONVENIENCE TO MINIMIZE DOWNTIME

Flexible scheduling options to meet the needs of your business: weekday, weekend or after-hours installation to minimize interruption

OPTIMIZE RESOURCES

IT staff can concentrate on business-critical issues

Data migration and select software installation
reduce need for desk-side support



DEPLOY WITH CONFIDENCE - LENOVO'S MANAGED INSTALLATION SERVICES

Internal PC deployment can be a time-intensive endeavor for IT and end-users. Partnering with Lenovo's Managed Installation Services can ensure maximum productivity for your organization with minimal interruption and downtime. With standard and optional packages, we offer simple solutions for PC installation projects.

STANDARD INSTALLATION

- · Dedicated project manager
- · Hardware inspection. Damage assessment, proper configuration
- · CPU and monitor installation (if applicable)
- · Local printer or remote printer set up (1)
- · Join to company domain and migration of user settings and credentials
- · Removal of deployment-related trash
- · After-hours or weekend installation available

OPTIONAL SERVICES

OFFERING	DESCRIPTION
Onsite Additional Peripheral Installation	In addition to installing one local printer, Lenovo technicians will install one plug-and-play peripheral
Onsite Data Migration	Lenovo-authorized technicians will move up to 5 gig of data residing in the default OS location to the new machine
Onsite Application Load	Load up to 6 approved applications. Note – this service is also available as part of a Factory Service Custom Image
De-Installation	Uninstall one CPU and up to 2 peripherals and move to a common staging area
Redeployment	Move one CPU and up to 2 peripherals to another desk at the same location.

Lenovo offers a full range of Managed Installation Services that provide your organization with an end-to-end solution for large or small-scale deployments. Select the set of services that fit the needs of your organization, and have the peace of mind to know that you'll receive a rapid, quality deployment of your Lenovo IT investment.

Lenovo's Managed Deployment Services are part of a comprehensive portfolio that support the entire lifecycle of your PCs. For more information on this, or other Lenovo Service offerings, please contact your Lenovo Sales Representative or visit http://www.lenovo.com/services

Lenovo Services