

CHOOSE YOUR PERFECT MATCH.

LENOVO® RANGE OF SERVICES. ONE FOR EVERY NEED.

WARRANTY & SUPPORT

WORRY-FREE OPERATIONS AND PEACE OF MIND.

Warranty Extensions provide fixed-term, fixed-cost service that helps accurately budget for PC expenses, protect your valuable investment, and lower the cost ownership over time.

Expedited Depot enhances the standard 7-10 day depot service with a guaranteed faster depot repair 3 business days.

Warranty Upgrade to Onsite maximizes PC uptime and productivity by providing convenient, fast repair service at your place.

Priority Technical Support makes your priority, our priority. 24x7 priority call routing to advanced-level technicians, electronic incident tracking, and escalation management services. As a result, you realize lowered direct and indirect support costs through shorter hold times, reduced troubleshooting repair times, fewer repair actions, and higher first time fix rates.

PROTECTION SERVICES

PROTECT YOUR HARDWARE FROM THE UNEXPECTED.

Accidental Damage Protection supports you beyond the standard system warranty (which addresses mechanical, defects, and failures) by providing coverage for damage due to electrical surge, liquid spills, drops or bumps, an LCD damage.

Keep Your Drive enables you to retain your drive if it should happen to fail, giving the peace of mind to know the valuable data is secure. You can decide how and when to dispose your data, on your own terms.

Online Data Backup is an easy-to-use web-based administrative console that provides easy account management for pre-configured or customized backup and recovery settings. It requires no capital expenditure for hardware, very little upfront cost and minimal administrative overhead to maintain.

TRANSITION SERVICES

REDUCE COMPLEXITY, SAVE TIME AND MONEY.

Imaging Services reduce the cost of making the hardware ready-to-work and ready-manage in your environment. The automated standardization ensures that all systems have the same configuration. It enhances productivity by eliminating the need to re-load the boxes with your image when they arrive onsite.

Asset Tagging makes the hardware easily identifiable and trackable right out of the box. The systems come equipped with a professional, flexible asset tag based on your exact specifications.

Asset Recovery Service provides secure, documented disposition of IT assets and data. Where appropriate, you can receive residual value for your IT investment, regardless of brand or model, allowing you to offset refresh costs. Asset Recovery Service helps to mitigate the environmental and data security risks associated with end-of-life asset disposal and can be customized to meet the unique needs of your organization.

Lenovo™

Lenovo Services™